

# Homeless Veterans in Louisville Community Services



KPI Owner: Community Services

Process: Homeless Services

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 215 in 2014		Data Source: VA Hospital Homeless Staff	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions		
Goal: Progress line to "Functional zero" based on National Zero2016 definition = number of new homeless vets that community can provide permanent housing per month (not yet determined, but approx 5-15).		Goal Source: Homeless Vet Task Force	Measurement Method: VA Staff de-duplicate and validate lists from HMIS, common assessment, and St. John Center. Veterans defined as anyone who wore uniform of armed services (except reservists who were never called)		
Benchmark: National ave. rate of homeless vets by HUD Point-in-Time (PIT) Homeless Census		Benchmark Source: 2014 PIT census	Why Measure: Metro Strategic Plan Goal 21 Initiative		
Next Improvement Step: Pilot solutions					
How Are We Doing?					
2015 Q3-2016 Q4 5 Year Goal	2015 Q2-2016 Q4 5 Year Actual		2014 Q4 Goal	2014 Q4 Actual	
0	0		0	360	
People	People		People	People	

